



### **Payment Terms and Conditions for Gym Camp:**

1. Upon request for booking dates at Gym Camp you will receive a confirmation email detailing the amount due.
2. The email includes all the booked dates for that camp and the payment account details.
3. Fees are payable in full before the start of Gym Camp.
4. Our preferred form of payment is via BACS / direct bank payment via the internet. For hygiene reason we are unable to accept cash, personal cheques and business cheques at this time.
5. We are unable to accept credit or debit cards, or accept any form of childcare vouchers.
6. We DO charge for available days that YOU book but do not attend. We do not offer refunds or credits for unattended days.
7. If a child at Gym Camp becomes unwell displaying symptoms of Covid-19 (Coronavirus), only once a positive test has been confirmed will that bubble of children be asked to isolate for 14 days. All children within that bubble will receive a full refund or credit for the full days they are unable to attend due to isolation.
8. If we are required to completely close Gym Camp due to a lockdown or other restrictions, all children will receive a full refund or credit for the full days they are then unable to attend.
9. Credits can be carried forward to future camps or term time gymnastics fees.
10. If payment is not made by the requested date on your confirmation email / start of Gym Camp then your child's place will not be secured and they will not be permitted to attend camp.
11. We are often oversubscribed for our camps and therefore ask that parents/carers inform us if they no longer require their place. This helps to reduce wasted admin time chasing payments and enables more families to access our services (many of whom rely on Gym Camp for essential childcare). Families who make last minute cancellations or fail to let us know on more than one occasion and without legitimate reason may be denied places at future camps.